

The Power of eForms & Downtime

Whether scheduled or unscheduled, downtime in any system can cause major disruptions for patients and staff. Major challenges can impact the quality of care an organization is able to provide.

The good news? A Downtime Solution is quick to deploy and can vastly improve functionality during downtime.



Recovery Can Be a Challenge All On Its Own

Recovery in the aftermath of an EHR downtime is complex and time-consuming. Manual data entry is often required, resulting in a double burden on staff and a higher likelihood of missing or incorrect patient information. This causes:

- Tied up resources
- Extended recovery times
- Compromised operational efficiency

EHR Downtime Impacts Care Continuity

EHR downtime presents a myriad of challenges that can compromise the overall fitness of a healthcare organization.

One of these is missing electronic health records, which causes administrators to rely on paper-based procedures prone to errors and inefficiencies. Not only does this lead to lost or illegible patient information, but also a need for more quality data collection and organization.



Downtime Solution: Reduce Unplanned Downtime

The dbtech downtime solution is revolutionizing downtime recovery with its advanced techniques, ensuring that hospitals suffer minimal downtime during a system failure. Registration workflows collect all required documents in advance, reducing the need to collect additional information from the patient after services have been completed.

Thanks to our downtime solution, hospitals drastically reduce total downtime recovery time. Hospitals were sometimes taking days to fully recover but now, downtime recovery now takes less than an hour.

eForms: Streamline Patient Registration During Downtime

With customized eForms and electronic signature capture, hospitals can streamline registration and eliminate time-consuming paperwork. During downtime, forms like these can be printed alongside patient information, complete with barcodes for easy indexing:

- Consent
- Labels
- Wristbands
- Clinical Documentation

Patient information can be easily scanned and automatically exported to the EHR following the downtime event, minimizing data entry errors and boosting accuracy.

