

Tackling System & Network Outages with dbtech's Downtime Solutions

The Need for Different Downtime Methods

In healthcare, every second counts, especially during a downtime event. That's why your downtime solution must offer two methods to accommodate the event's type, level, or severity. Whether your organization is experiencing a planned or unplanned network downtime or system downtime, dbtech's downtime solutions ensure you can access crucial information throughout the disruption.

System Outage

System outages can be frustrating but shouldn't result in a catastrophe.

During a System Outage, dbtech Solutions:

- Empower organizations to access and share critical information in real time.
- Provide the ability to add, edit, and share patient information across the network.
- Allow necessary forms to be printed, signatures to be captured electronically, and vital information like nurse rounding notes to be entered.

Network Outage

Network outages can bring everything to a screeching halt, impacting everyone. Without a functioning network, even the most robust systems are rendered useless.

During a Network Outage, dbtech Solutions:

- Use predefined "Downtime Workstations" to enable retrieval of patient information that wouldn't otherwise be accessible.
- Use the application and all necessary data that are locally installed on each workstation and are updated in intervals, ensuring that patient information remains up-to-date and easily accessible.

EHR

All information entered during the Downtime is sent back to your EHR via outbound HL7