

DOWNTIME CHECKLIST:

HOW IS MY HEALTHCARE FACILITY PERFORMING



When it comes to downtime, many healthcare facilities have items in place to ensure patient care can continue, during both planned and unplanned downtime. Use our checklist as a guide to see where your organization is at during downtime scenarios.

My facility can register patients electronically with full functionality during a downtime event, ensuring no interruption in patient intake

Our staff is able to access the latest Patient Census electronically during downtime, updated at least 15 minutes prior to the downtime event

Our team can view up-to-date Medication Administration Records (MAR) and Treatment Administration Records (TAR) electronically at the start of EHR unavailability

We are able to print patient armbands and wristbands electronically during downtime, maintaining patient safety and identification standards

Our facility has the capability to electronically access other critical care downtime reports, ensuring continued quality of care during EHR outages

Our current downtime procedures relies heavily on electronic format, not paper-based forms

We do not experience delays or errors in patient care due to manual paper-based processes during downtime

Our system doesn't require manual data entry of information gathered during downtime, increasing the risk of keying errors and loss of revenue

We do not have significant administrative overhead to reconcile and enter data into the EHR after a downtime event

Our current solution automatically synchronizes all data collected during downtime back into the EHR, without the need for manual intervention

The system ensures that all information entered during downtime is accurately and instantly reflected in the patient's electronic records once systems are back online. This includes handwritten clinical notes

We have evaluated our current downtime procedures, in the last year, for efficiency, particularly in the areas of patient registration, medication tracking, and patient care documentation

Our current downtime strategies lead to a seamless transition back to normal operations, without compromising data integrity or patient care

With just one box unchecked, a downtime outage can impact your organization negatively and hinder patient care, increase employee work and create documentation errors. Talk to our team today to ensure you have a downtime solution system in place.