

# 6 Factors That Cause EHR Downtime

EHR system downtime can significantly disrupt healthcare operations, affecting both patient care and productivity. Understanding the common causes of downtime can help organizations prepare and mitigate risks. Here are six factors that often contribute to EHR downtime:



## Equipment Failures

Outdated hardware or server malfunctions can cause unexpected outages.



## Natural Disasters

Hurricanes, floods, fires, tornados and other events can damage IT infrastructure and disrupt services.



## Software Challenges

Bugs or compatibility issues with updates can make EHR systems inaccessible.



## Human Error

Mistakes during system updates or data entry can cause system crashes.



## Cybersecurity Breaches

Cyberattacks, like ransomware, compromise EHR systems, causing extensive downtime.



## System Overload

Increased user demand or a lack of resources can overwhelm the system, causing slowdowns or crashes.

## Don't Fall Victim to EHR Downtime

Downtime in EHR systems can have a major impact on your organization's operations and patient care. To help mitigate this risk, dbtech offers downtime workstations starting at \$299 per workstation, ensuring your team stays productive during outages.

Talk to our team to find out how we can help keep your operations running smoothly.